Engage 360 enables enterprises with the power to merge all their different platforms under one roof, enabling all users to have a unified customer experience.

It brings all the different verticals like Sales, Delivery, Vendor Management, Employees, Onboarding and different business processes under Engage 360. This will help the enterprises reduce their costs and increase efficiency. Information is updated in real time. As and when it gets added in the backend system, it gets updated in Engage 360.

It is truly a one stop shop for a 360 degree view of all the departments in an enterprise. The data flows in seamlessly from any application to Engage 360. It is designed to form a workflow layer over Salesforce.com’s Customer Relationship Management solution to manage client data, integrate with SAP system to manage Sales Order and Delivery systems and uses SAP’s predictive analysis to manage future demands.

### Unified User Experience
All the platforms are under one roof sharing a common User Interface but differ as per functionalities.

### Central Document Repository
One stop accessibility to enterprise records throughout the application.

### Flexible Workflow
Flexible workflow to layer on top of existing Customer Relations Management and Enterprise Resource Planning systems.

### Real Time Analytics
Real time collaboration between systems for exchange of information. This offers analytics at your finger tips.

### 360 Degree View
One stop shop for Sales and Delivery Management
- Sales Order and Distribution and Business Process Management.
- Central Repository Management.
- Vendor Management workflows.
- Employee Onboarding workflows.

About Persistent
Persistent Systems (BSE & NSE: PERSISTENT) builds software that drives our customers’ business; enterprises and software product companies with software at the core of their digital transformation.

www.persistent.com