Persistent’s Out of Office Solution enables business users to configure automatic task reassignment rules using an approach very similar to Microsoft Outlook.

Appian users going on leave or vacation can select dates and name a delegate for the tasks—that’s it!

The solution will reassign tasks automatically to the delegate when the user is OoO, ensuring task progress and continuity.

**Plug and Play**

Loose coupled solution—no changes required on the existing applications. Just deploy the OoO application and you are all set.

**Handle Group Differences**

Your delegate might not be a part of all your groups, you can handle these group tasks differently.

**Batch Reassignment Process**

The OoO Agent process that does reassignments can be scheduled to run at specified times of the day or can be run on-demand.

**Report all Reassignments**

After each run of the OoO Agent, a summary spreadsheet would be sent via email to all users who had OoO settings.

**The Right Tasks Filter For OoO**

The OoO Agent only impacts direct tasks and accepted group tasks.

**Good User Experience**

Ability to copy old OoO settings, select delegates, and set different actions based on groups.

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**About Persistent**

Persistent Systems (BSE & NSE: PERSISTENT) builds software that drives our customers’ business; enterprises and software product companies with software at the core of their digital transformation.

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