

TECH I'D LIKE TO SEE

RESPONSIBLE DIGITAL SYSTEMS

I'd like to see a world with more intelligent and responsible digital systems. Technology, if used responsibly, gives us immense leverage to do disproportionate good for humanity. Today, however, we are surrounded by apps that are designed to get us to additively scroll infinitely and deliver dopamine hits from notifications and likes. We have software that surveils us, harvests and exploits our personal data, turning it into revenue. This harvested data is often breached by hackers,



leading to identity theft risks for individuals. A more responsible system would process end-user data on our own devices and not harvest it centrally. It would anonymise user data. It would be consciously designed to avoid bias in data and decision-making and be transparent about its outcomes. It would be ambient and transient – showing up only when relevant, providing the required best action, and then disappear. I am optimistic that we will see such systems as the new normal in the near future.

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