



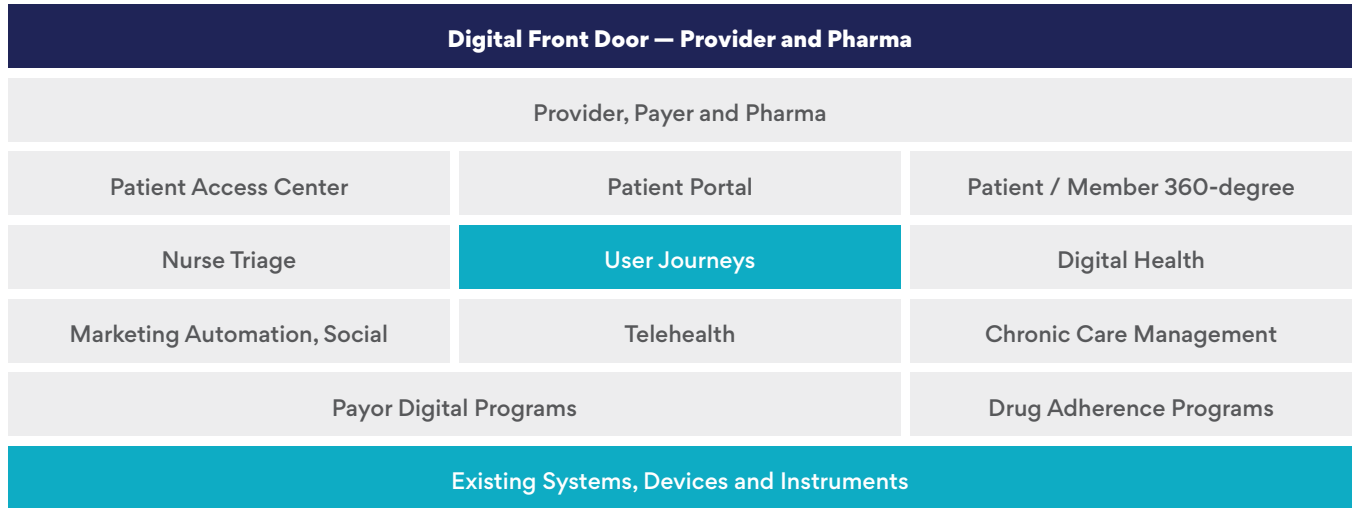
Digital Front Door Solution

Delivering an Omnichannel Experience for Patients,
Care Providers and Agents



DFD offers a centralized digital platform for patients, medical staff and vital healthcare services personnel with features such as e-visits, video conferencing, remote monitoring and interactive consultations.

DFD provisions 360 digital experience for patients to receive the right care, at the right place and at the right time.



Persistent’s Digital Front Door

Digital Front Door Solution enables doctors and patients to have a unified experience by providing e-visits, appointments, medication/prescription,

diagnosis reports. It also provides telehealth consultations using Intelligent Communication Library make it possible to maintain HIPAA cloud compliance.

Integration Layer

Integration Layer provides the facility to integrate with health data to have a seamless and unified experience for both, the patient and the doctor.

Increases the efficacy by providing all the information in one place, thereby reducing redundancy.

Intelligent Communication Library

Intelligent Communication Library enables patients to have scheduled and on-demand e-visit consultations (video, voice, SMS).

Reduces the risk of infections and enables telehealth services in remote places.

Features

Highly intuitive features and mobile functions in one application makes Digital Front Door a highly desirable application for your patients. DFD provides all the information under one roof which makes

it distinct in the telehealth space. It uses modern messaging and communication technologies to exchange health information and provide healthcare services across geographies.

- \ **Unified Experience:** DFD provides unified platform which enables doctors and patients to have all information (telehealth, consultation, appointment scheduling, medication/prescription, clinical test results) available at one place.
- \ **e-Visit:** Telehealth is one of the main ways in which telehealth is improving access to healthcare services for patients who live in regional, rural, and remote areas and it is apt in the current COVID-19 situation.
- \ **Secure Communication:** Patient can communicate with physicians over secured channel of communication
- \ **Health Data:** Keep track of patient's health data by integrating with DFD.
- \ **Chatbot:** Chatbot enables real time interaction with patient around health awareness information, precautions etc.
- \ **Appointments and Notifications:** Enables patients to book appointments at their convenience as well as view the doctor's availability. DFD notifies patients about upcoming important schedules, medicines, and appointments.

About Persistent

We are a trusted Digital Engineering and Enterprise Modernization partner, combining deep technical expertise and industry experience to help our clients anticipate what's next. Our offerings and proven solutions create a unique competitive advantage for our clients by giving them the power to see beyond and rise above. We work with many industry-leading organizations world-wide including 14 of the 30 most innovative US companies, 80% of the largest banks in the US and India, and numerous innovators across the healthcare ecosystem. Our company fosters a values-driven and people-centric work environment. Our strength of over 22,500+ employees is spread over 18 different countries across the globe.

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