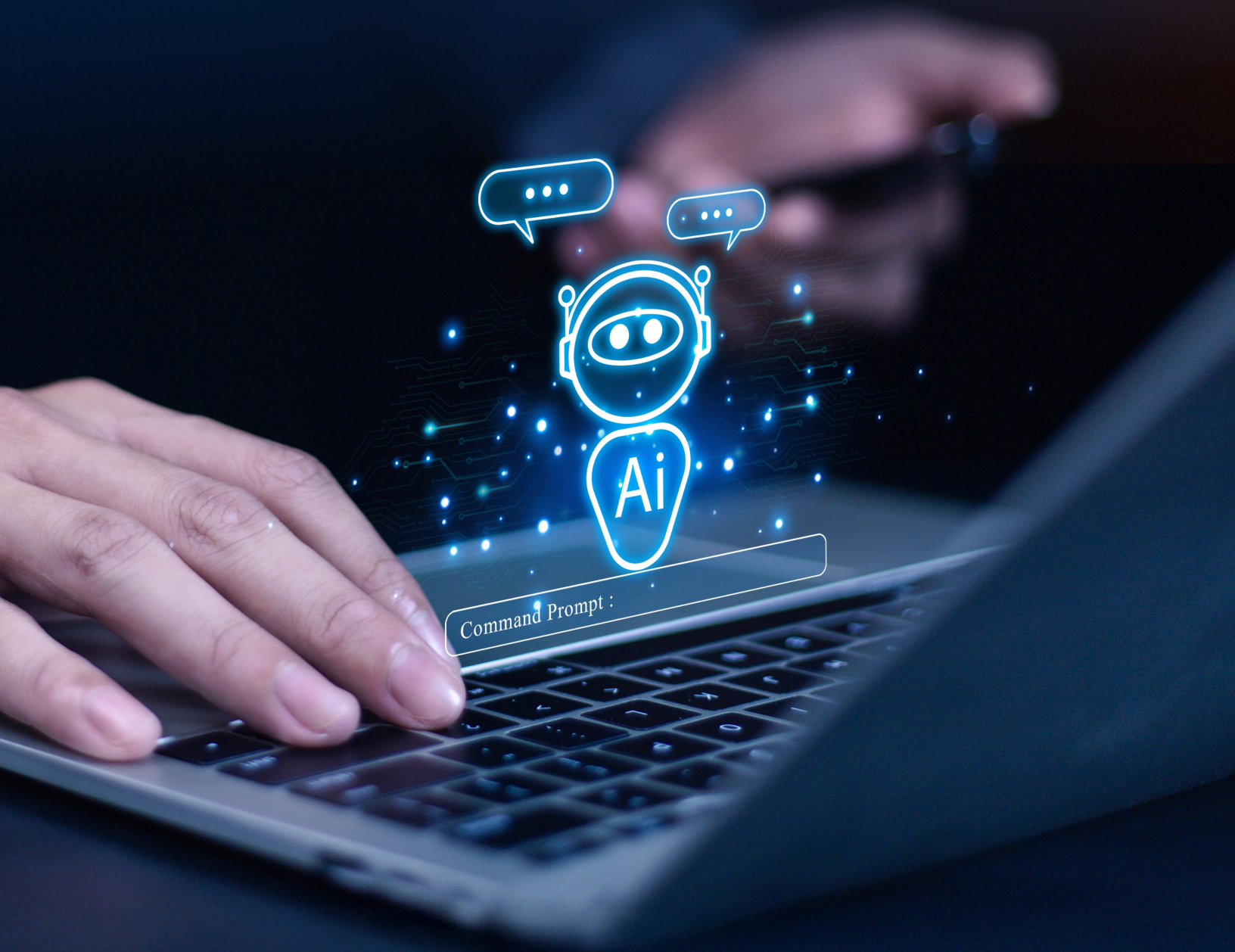




Agentforce: Empowering your Business with AI

Re(AI)maging™ Efficiency and Innovation



Why AI Agents?

51% of large enterprises are already exploring Agentic use cases, 37% are in pilot stages, and 12% are in deployment. [KPMG Survey](#)

Gartner® predicts that by 2028, at least 15% of day-to-day work decisions will be made autonomously through Agentic AI, up from 0% in 2024.

[Gartner Press Release](#), Gartner Identifies the Top 10 Strategic Technology Trends for 2025, October 2024. GARTNER is a registered trademark and service mark of Gartner, Inc. and / or its affiliates in the U.S. and internationally and is used herein with permission. All rights reserved.

Persistent — A Trusted AI Ecosystem Partner

Global Leader in
AI Services
[ISG Provider
Lens 2024](#)

24+
Agentforce
Integrated
Offerings

1000+
AI-Certified
Experts

200+
Data Cloud
Experts

100+
Industry Use
Cases

Kick-start your Agentic journey today

Duration: Six weeks

Use Cases

Use Case Identification: Define use cases that target high-impact, low-complexity workflows and projects

Steps



Agentic Assessment

Organization Maturity
Data Readiness



Functional Assessment

Process Flows
Persona Mapping



MVP Planning

Faster Time to Value
Four- to Six-Week Timeline

How do you measure success?

- Holistic success with metrics aligned with business outcomes — Impact on sales, service, legal, and more
- Improve agent productivity by more than 30%
- Increased cSAT and eSAT scores
- Three- to six-month return on investment (for service applications)

What can you expect?

Foundation Expertise

Market-leading data best practices to set up for success

A-Team

Agentforce-certified team with hands-on experience

Foundation ROI Analysis

To ground use cases in reality

Agentforce for Every Industry

Customer Service

- Customer Reporting Agent
- Service Agent Troubleshooting Assistant
- Field Technicians Guide Agent
- Escalations Management (based on historical data)



Sales Agent

- Agentic Prospect Engagement
- Warm-Lead Handovers
- Deal-Specific Sales Coaching



Procurement & Contracts

- RFP and Contract Rapid Assessment Agent
- Contract Guide Agent for Insights and Best Practices

Legal Risk Assessment

- Compliance Risk Identification and Mitigation
- Agentic Guide to Navigate Legal Nuances



Re(AI)magingTM the World



Launch your Agentforce journey with Persistent today!

[Learn More](#)

About Persistent

Persistent Systems (BSE & NSE: PERSISTENT) is a global services and solutions company delivering Digital Engineering and Enterprise Modernization to businesses across industries. With over 24,500 employees located in 19 countries, the Company is committed to innovation and client success. Persistent offers a comprehensive suite of services, including AI-enabled software engineering, product development, data and analytics, CX transformation, cloud computing, and intelligent automation. The Company is part of the MSCI India Index and is included in key indices of the National Stock Exchange of India, including the Nifty Midcap 50, Nifty IT, and Nifty MidCap Liquid 15 as well as several on the BSE such as the S&P BSE 100 and S&P BSE SENSEX Next 50. Persistent is also a constituent of the Dow Jones Sustainability World Index. The Company has achieved carbon neutrality, reinforcing its commitment to sustainability and responsible business practices. As a participant of the United Nations Global Compact, Persistent is committed to aligning strategies and operations with universal principles on human rights, labor, environment, and anti-corruption, as well as take actions that advance societal goals. With 327% growth in brand value since 2020, Persistent is the fastest-growing IT services brand in the 2024 Brand Finance India 100 Report.

USA

Persistent Systems, Inc.
2055 Laurelwood Road, Suite 210
Santa Clara, CA 95054
Tel: +1 (408) 216 7010
Fax: +1 (408) 451 9177
Email: info@persistent.com

UK

Level 1
Broadgate Tower
20 Primrose Street
London EC2A
2EW, United Kingdom

India

Persistent Systems Limited
Bhageerath, 402
Senapati Bapat Road
Pune 411016
Tel: +91 (20) 6703 0000
Fax: +91 (20) 6703 0008

