

Governance - Key Performance



Governance

Strong governance is the backbone of trust. At Persistent Systems, our approach is built on ethics, accountability, and responsible leadership – backed by clear policies and Board-level oversight. We are committed to transparent disclosures, risk-aware decision-making, and integrating ESG across enterprise governance frameworks.

This section highlights how we are evolving our governance architecture to support long-term value creation, ensure stakeholder confidence, and embed sustainability into the way we operate.

GOVERNANCE - KEY PERFORMANCE INDICATORS

Ethical Conduct

Goals

- 100% Training in Code of Conduct
- Zero tolerance for unethical and non-compliant behaviour

FY 2024-25

FY 2023-24

97%*

99%

*Our goal is to achieve 100% Code of Conduct training coverage. We are implementing several system-level checks to ensure a higher completion rate.

Risk & Compliance

Goals

To be recognized as industry leader in information security and cloud practices

FY 2024-25

External benchmarking for Information security score

A(9.8)

Risk Recon

FY 2023-24

External benchmarking for Information security score

A(9.8)

Risk Recon

790 (Advanced)

Bitsight

A (99)

Security Scorecard

790 (Advanced)

Bitsight

A (99)

Security Scorecard

ISO 27001 & SOC2 Type II

Certifications

ISO 27001 & SOC2 Type II

Certifications

Use information governance to effectively manage data privacy and security-related risks

Zero

data breaches reported

Zero

data breaches reported

Human Rights

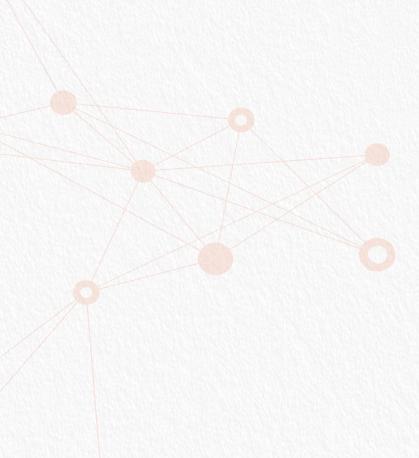
Goals

Protect Human rights of all employees across all locations Practice "One Persistent, One Family"

FY 2024-25

Ethical practices, policies, systems, and procedures audited FY 2023-24

Ethical practices, policies, systems, and procedures audited by a third party



Persistent

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