



Grafana Visualization Services by Persistent



What We Offer

Persistent provides comprehensive visualization services leveraging Grafana’s capabilities, tailored to enhance observability and operational efficiency.

Custom Dashboard Development

- Design and implementation of tailored Grafana dashboards aligning with specific business and technical requirements.
- Integration of diverse data sources for a unified visualization experience.

Observability Assessment and Strategy

- Evaluation of existing monitoring tools and practices.
- Development of a strategic roadmap for observability enhancements using Grafana.

Training and Enablement

- Comprehensive training programs for teams to effectively utilize Grafana dashboards.
- Ongoing support to ensure sustained proficiency and adoption.

Integration with Existing Systems

- Seamless integration of Grafana with current infrastructure, including cloud platforms, on-premises systems, and third-party tools.
- Ensuring compatibility and optimal performance across environments.

Continuous Improvement and Optimization

- Regular reviews and updates to dashboards to reflect evolving business needs.
- Implementation of best practices for dashboard performance and usability.

Case Studies

	A Leading Investment Bank	Large US based Pharmaceutical Company
Challenge	Need for enhanced observability within the SRE team.	Lack of a cohesive observability framework.
Solution	Persistent collaborated with Japanese Bank to implement Grafana dashboards, providing real-time insights and improving incident response times.	Conducted an observability discovery and design initiative, integrating Grafana to centralize monitoring and facilitate proactive issue detection.

Why Grafana?

Key Reasons to Choose Grafana

Cloud-Native and Scalable

- Optimized for Kubernetes, microservices, and dynamic infra.
- Available as Grafana OSS, Grafana Enterprise, and Grafana Cloud (SaaS).

Strong Community and Ecosystem

- Backed by Grafana Labs and a vast open-source community.
- Continuous innovation with plugins, panels, and integrations.

Cost-efficient

- Open-source core lowers TCO.
- Ideal for cost optimization, especially when replacing expensive legacy tools.

Unified Observability Experience

- Correlates metrics (Mimir), logs (Loki), and traces (Tempo) in one interface.
- Provides a “single pane of glass” for SREs, DevOps, and business users.

Highly Customizable Dashboards

- Tailored dashboards by team, service, or environment.
- Supports alerting, annotations, and rich visualizations.

Open and Vendor-Neutral

- Integrates with over 100+ data sources (Prometheus, Elastic, AWS, Azure, etc.)
- Avoids lock-in with proprietary formats.

Key Use Cases

Multi-source Observability

Correlate metrics, logs, and traces across cloud-native and legacy sources in one place.

Infrastructure and Kubernetes Monitoring

Real-time performance insights into servers, VMs, containers, and clusters.

Application Performance Analytics

Monitor latency, throughput, errors, and SLAs for modern applications.

Custom Dashboards for Business and Ops Teams

Build role-specific dashboards (SREs, Ops, Finance) with alerting and annotations.

SLO / SLA Tracking

Define, visualize, and alert on Service Level Objectives for critical apps and services.

About Grafana

Grafana Labs is a company that focuses on open-source observability solutions, particularly the Grafana platform and related projects like Loki, Tempo, and Mimir. They offer a suite of tools for visualizing, monitoring, and analyzing data, with a strong emphasis on open source and composability. Grafana Labs also provides a fully managed cloud-based observability platform called Grafana Cloud.

About Persistent

Persistent Systems (BSE & NSE: PERSISTENT) is a global services and solutions company delivering Digital Engineering and Enterprise Modernization to businesses across industries. With over 24,500 employees located in 19 countries, the Company is committed to innovation and client success. Persistent offers a comprehensive suite of services, including AI-enabled software engineering, product development, data and analytics, CX transformation, cloud computing, and intelligent automation. The Company is part of the MSCI India Index and is included in key indices of the National Stock Exchange of India, including the Nifty Midcap 50, Nifty IT, and Nifty MidCap Liquid 15 as well as several on the BSE such as the S&P BSE 100 and S&P BSE SENSEX Next 50. Persistent is also a constituent of the Dow Jones Sustainability World Index. The Company has achieved carbon neutrality, reinforcing its commitment to sustainability and responsible business practices. As a participant of the United Nations Global Compact, Persistent is committed to aligning strategies and operations with universal principles on human rights, labor, environment, and anti-corruption, as well as take actions that advance societal goals. With 327% growth in brand value since 2020, Persistent is the fastest-growing IT services brand in the 2024 Brand Finance India 100 Report.

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