



Governance Performance FY 2025-26



Governance Performance FY2026

Dow Jones Best in Class World Index

Persistent Systems is included in the Dow Jones Best in Class World Index and ranks in the top 10% of global IT companies in the S&P Global Sustainability Yearbook.

Board Diversity

10

Board of Directors

7 / 10

Non-Executive
Independent Directors

2 / 10

Non-Executive
Independent Women
Directors

100%

Board meeting
attendance

Ethics, Compliance and Risk

99.43%

Employees and Contractors
trained on Annual Policy
Compliance - Code of Conduct

Zero

Regulatory fines

Zero

Political donations

Information Security, Cybersecurity and Data Privacy

A (9.9)

Risk Recon

790 (Advanced)

Bitsight

A (100)

Security Scorecard

Certified Management Systems – 100% Global locations

ISO 27001:2022

Information security
Management System

ISO 27701:2019

Privacy Information
Management System

ISO 42001:2023

Artificial Intelligence
Management System

ISO 22301:2019

Business continuity

SOC 2 Type II

System Organisation
Controls

ISO 27017:2015

Cloud Data Security

Customer Satisfaction Score

72

Annual Customer Satisfaction (CSAT)
Net Promoter Score (NPS)
87% engagement

92

Project Level Customer Satisfaction (PSAT)
92% engagement

About Persistent

Persistent Systems (BSE: 533179 and NSE: PERSISTENT) is a global services and solutions company delivering AI-led, platform-driven Digital Engineering and Enterprise Modernisation to businesses across industries. With over 27,500 employees located in 21 countries, the Company is committed to innovation and client success. Persistent offers a comprehensive suite of services, including software engineering, product development, data and analytics, CX transformation, cloud computing, and intelligent automation. The Company is part of the MSCI India Index and is included in key indices of the National Stock Exchange of India, including the Nifty Midcap 50, Nifty IT, and Nifty MidCap Liquid 15, as well as several on the BSE such as the S&P BSE 100 and S&P BSE SENSEX Next 50. Persistent is also a constituent of the Dow Jones Best-in-Class World Index. The Company has achieved carbon neutrality, reinforcing its commitment to sustainability and responsible business practices. Persistent has also been named one of America's Greatest Workplaces for Inclusion & Diversity 2025 by Newsweek and Plant A Insights Group. As a participant of the United Nations Global Compact, the Company is committed to aligning strategies and operations with universal principles on human rights, labor, environment, and anti-corruption, as well as take actions that advance societal goals. With 468% growth in brand value since 2020, Persistent is the fastest-growing IT services brand in 'Brand Finance India 100' 2025 Report.

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