

OFFERING 06 / 06

Compliance Automation & Managed Identity Operations

Keep identity controls audit-ready and continuously improving after go-live.

THE CHALLENGE

Identity programs often lose momentum after implementation. Certification campaigns, access-request support, connector maintenance and audit evidence all demand steady effort, and stretched internal teams struggle to keep controls current as the business, regulations and AI usage change.

YOU NEED THIS IF

- › Recurring audit findings on access reviews or terminations
- › Internal identity team stretched across run and change work
- › Evidence needed for SOX, HIPAA/HITRUST, PCI DSS, GxP or FDA 21 CFR Part 11

THE JOINT SOLUTION

Persistent operates and continuously improves the client's SailPoint environment as a managed service — running certification campaigns, supporting access requests, maintaining connectors and workflows, and producing audit evidence on demand — with identity posture monitored and remediated as SailPoint's autonomous capabilities become available.

SailPoint brings

- SailPoint Human Fabric certifications and access requests
- Agent Audit for AI agent governance evidence
- Autonomous Identity Security Posture Management (A-ISPM, phased availability)
- IdentityIQ 9.0 metadata-driven certification campaigns

Persistent brings

- Managed identity operations across time zones
- Certification campaign operations and reviewer support
- Connector, workflow and release management
- Compliance evidence packs and audit support
- Continuous improvement roadmap and reporting

HOW IT WORKS

1 Transition

Take over run operations with documented baselines and SLAs.

2 Stabilize

Clear backlogs, fix recurring issues and harden controls.

3 Automate

Automate evidence, campaigns and remediation.

4 Improve

Report on posture and drive the roadmap quarterly.

BUSINESS OUTCOMES

- ✓ Audit-ready identity controls, all year round
- ✓ Lower operational burden on internal teams
- ✓ Predictable service levels and cost
- ✓ Continuous improvement as the platform evolves

IDEAL FOR

Highly regulated industries — banking, healthcare, life sciences

Organizations after an IGA implementation or migration

Lean identity teams needing scale and coverage

Start with an Identity Posture Assessment

Talk to Persistent's SailPoint specialists about this offering.

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